

## **Quality Policy**

It is the policy of Compressed Air Solutions Ltd to supply & support quality products that embodies users' actual & potential needs. Our primary goal is to meet customer requirements with a cost-effective solution so that Compressed Air Solutions can sustain a reputation as a quality company. This means that:

- 1. We must be fully conversant with the latest equipment and solutions & must endeavour to apply our expertise creatively & with initiative on the behalf of our clients.
- 2. We must have an efficient and orderly approach to fulfilling the client's requirements, including legal and regulatory requirements, identifying salient issues early and ensuring timely delivery or service.
- 3. We must be sure to communicate with our clients by taking a special and continuing interest in their technical problems and keeping them regularly updated with the progress on the work-in-hand.
- 4. We must provide the right organisation & resources and employ the right people to ensure an effective operation.
- 5. We must identify and implement continuing improvement.
- 6. We will review this policy on an annual basis.

Compressed Air Solutions is committed to achieving continual quality service improvement based upon ISO 9001: 2015 which are laid out in the Business Manual and Compressed Air Solutions Business model. The quality objectives and indicators will be documented in the Compressed Air Solutions Business model and reviewed at Management Review Meeting.

To achieve our goals it is vital that the quality systems are understood, accepted and adhered to by everyone in the company and as such it is part of our training programme for all levels within the organisation. The implementation of the Quality System is mandatory, but its success can only be achieved by the participation and commitment of everyone. Each employee will receive full support to ensure the Quality System is understood, implemented and maintained throughout.

Signed Issue 7

Mark Scott
Managing Director
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